**Symptom:** The Kasda device does not turn on at all, none of the LEDs is lit.

**Troubleshooting:**

1) Make sure the KASDA Device is turned on.

2) Make sure you are using the power adaptor or cord included with the Kasda device.

3) Make sure the power adaptor or cord is connected to the KASDA Device and plugged in to an appropriate power source. Make sure the power source is turned on.

4) Turn the KASDA Device off and on.

5) If the problem continues, contact the vendor.