**Symptom:** TheADSL modem can connect to network after dialing up, but after saved Broadband access Username & Password in setup page, I still cannot get access to internet.

**Troubleshooting:**

Login to Modem setup page and choose PPPOE dial-up mode.

Fill in VPI/VCI values (this issue is mainly caused by wrong VPI/VCI values) and Broadband access Username & Password given by your ISP.

Then save the settings.